Information and Signposting Annual Report Update

Purpose

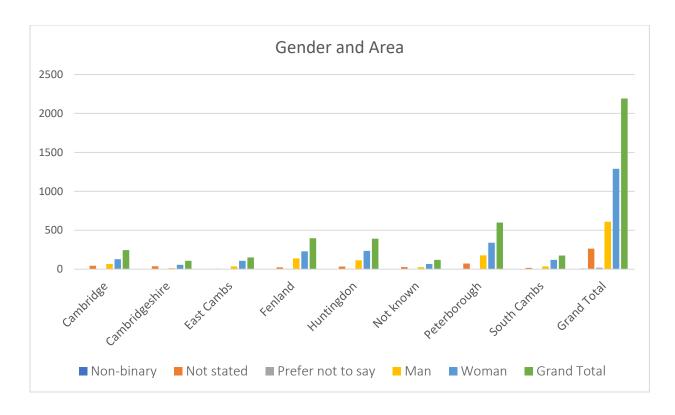
This report sets out the geographical data as an addition to the annual update given in July 24.

When the Information and Signposting report was presented, an action was requested for the Board to have oversight of the geographical areas of where information is being received from. The below data gives the number of contacts received and the area.

This has been broken down further to supply the gender information of the contact person because we have known for some time that we hear from fewer men than women.

In most areas we see half the number of men contacting Healthwatch than women, but in South and East Cambs areas this reduces further to around a third.

| | | | Prefer | | | |
|-------------------|--------|--------|--------|-----|-------|-------|
| Geographical Area | Non- | Not | not to | | | Grand |
| of Contact | binary | stated | say | Man | Woman | Total |
| Cambridge | 1 | 45 | 3 | 68 | 129 | 246 |
| Cambridgeshire | 1 | 38 | | 13 | 57 | 109 |
| East Cambs | 1 | 5 | | 36 | 109 | 151 |
| Fenland | 1 | 23 | 6 | 138 | 230 | 398 |
| Huntingdon | | 35 | 5 | 115 | 236 | 391 |
| Not known | 1 | 27 | | 25 | 67 | 120 |
| Peterborough | 3 | 74 | 4 | 178 | 340 | 600 |
| South Cambs | | 18 | 1 | 36 | 121 | 176 |
| Grand Total | 8 | 265 | 19 | 609 | 1289 | 2191 |



Action required by the Board

The Board is asked to note the update to the report.

Author

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