

# Physical Disability Partnership Board Notes

Tuesday 15<sup>th</sup> August 2023, 11:00am-1:00pm, online via Zoom.

(Pre-meeting for Independent Members from 10am).

## Useful Acronyms

ASCF – Adult Social Care Forum

ICS – Integrated Care System

CCC – Cambridge City Council

PCC – Peterborough County Council

## What did we talk about

- 1) Welcome, Apologies and Introductions.
- 2) 16<sup>th</sup> May 2023 notes recapped and Action Log Updates.
- 3) Independent Members Feedback:
  - ✓ Little People UK– Meeting with Disability Minister Tom Pursglove,
  - ✓ Hate Crime Round Table Event.
- 4) Feedback from other meetings:
  - ✓ Adult Social Care Forum,
  - ✓ Healthwatch Health & Care Forums,
- 5) Making Connections – Nick Sanderson and Lynne Miles, Greater Cambridge Partnership
- 6) Update from Physical Disability Peterborough Team – Philippa Avey-Walters
- 7) Update from Commissioner – Alison Bourne (sitting in for Lisa Sparks, Cambs CC)
- 8) CQC Assessment of Adult Social Care in Councils – Kirstin Clarke
- 9) Highlights of the meeting for Adult Social Care Forum
- 10) Any Other Business

### 1) Welcome, Apologies and Introductions – Graham Lewis, Chair

Acting chair Graham Lewis welcomed all, introductions and apologies given. Requesting the boards consent for recording the meeting, for note taking purposes only.

### 2) 16<sup>th</sup> May 2023 notes accepted and Action Log Updates – Graham Lewis

**109)** In line with the refreshed Terms of Reference, still seeking a Physical Disability Partnership Board representative to attend the ASCF. If interested, please do let GL know.

**117)** In finding out who is the designated Access Officer covering the area, GL has been delivering presentations to Active Travel England and the Combined Authority Mayor, on the barriers people face with travel. Leading to discussions with the Deputy Mayor, Anna Smith about co-ordinating Street Charter set-up of across the Fens, Cambs, Peterborough areas.

**119)** Issues with short and fragmented support appointments raised with the ASCF forum.

**120)** Following a request for updates from Physical Disability Team Phillipa Avey-Walters is now regularly attending, sharing developments and listening to queries.

**121)** Promotion of the Physical Disability Board is in progress, and will be following up on some of the ideas taken from last meetings discussion (watch this space!).

**122)** Regarding how to better recognise Independent Members and volunteers time, effort and expertise, after discussions at ASCF waiting to see what policies are put in place.

**123)** GL to circulate reduced support packages info from Sandie Burns, Disability Peterborough.

**124)** GL arranging for Care Together to attend a future meeting and offer a presentation on their newer initiative- Community Micro-Enterprises.

### **3) Feedback from Independent Member Feedback**

#### **Meeting with Disability Minister – Little People UK, Rebecca Nuttall**

In July had a good meeting with Disability Minister Tom Pursglove in Westminster, discussing Hate Crime, videos and Social Media. Also spoke about opportunities in work and education, offering to help with connecting the charity to more ministers in those areas. Overall aim is to get an All-Party Parliamentary Group where policies put aside to discuss overarching issues. Planning an event for this, will keep all updated.

#### **Hate Crime Round Table Event – Graham Lewis**

Following the Boards priority – Hate Crime, organising a Hate Crime Round Table event Weds 18<sup>th</sup> October 2023, hybrid online and at the Maple Centre. Many attending, including: Hate Crime UK, Police Crime Commissioner Daryl Preston, Tiff Lane and Jake Welldon Hate Crime focused Police Officers. **ACTION: GL to circulate info**

### **4) Feedback from other meetings:**

#### **Adult Social Care Forum (ASCF) – Graham Lewis**

- ✓ First time in 9 years a councillor attended an ASCF meeting. Councillor Richard Howitt shared an update on councils priority objectives matching what PBs have commented on. (Physical Disability PB priorities: disability exclusion, disability hate crime & digital exclusion).

#### **Healthwatch Health & Care Forums Updates – Graham Lewis**

Public meetings taking place every 2months, bringing together service users and service providers – like the hospital trusts, care teams and the ambulance service. Discussing different topics, wanting to hear local people views about how things are working. If you would like to join regular mailing lists for any of the Health and Care Forums, let us know.

#### **Huntingdonshire Forum – 4<sup>th</sup> July, Great Stukeley Village Hall, PE28 4AQ.**

- ✓ Virtual Wards Presentation & NHS Breast Screening Service discussion.
- ✓ Integrated Neighbourhood Updates and Care Together-Care Micro Enterprises introduction.

- ✓ Feedback from Local Patient Participation Groups.

**Peterborough Forum – 27<sup>th</sup> July, The Fleet Centre, Peterborough, PE2 8DL.**

- ✓ HUC III Service and Integrated Neighbourhood Explanation Presentations.
- ✓ NorthWest Anglia Foundation Trust, Cambs & Peterborough Foundation Trust Updates.

**Cambridge and South Cambs Forum – 2nd August, 10-12, Online Zoom meeting.**

- ✓ Presentation: Care Together Project- Care Micro Enterprises.
- ✓ Cambridgeshire and Peterborough Foundation Trust (CPFT) update.
- ✓ Feedback from Local Patient Participation Groups.

**Fenland and East Cambs – 10<sup>th</sup> August, Queen Mary Centre, Wisbech, PE13 2PE**

- ✓ Update from Queen Elizabeth Hospital.
- ✓ Cambridgeshire Community Services (CCS) and Continence Service Update.

**Upcoming Health and Care Forums**

**Huntingdonshire Forum – 5<sup>th</sup> Sept, 2-4pm, Great Stukeley Village Hall, PE28 4AQ.**

- ✓ Healthwatch IN and PPG Project Presentation – Karen Igho Project Manager, Healthwatch
- ✓ Feedback from Local Patient Participation Groups.

**Peterborough Forum – 28<sup>th</sup> Sept, 10-12, The Fleet Centre, Peterborough, PE2 8DL.**

- ✓ Presentation from Cambridge University Hospital, Cancer Research.
- ✓ Feedback from Local Patient Participation Groups.

**Cambridge and South Cambs Forum – 4<sup>th</sup> October, 10-12.**

- ✓ Agenda and venue to be confirmed.

**Fenland and East Cambs – 12<sup>th</sup> October 10-12, Queen Mary Centre, Wisbech, PE13 2PE**

- ✓ Agenda and venue to be confirmed.

**For more details on upcoming events visit:**

[Events | Healthwatch Cambridgeshire](#) or [Events | Healthwatch Peterborough](#)

## **5) Making Connections – Nick Sanderson and Lynne Miles**

- In Autumn 2022, Greater Cambridge Partnership (GCP, made of 3 councils, businesses and academia working together) held consultations on how to reduce congestion and improve the public transport. Proposing a ‘Sustainable travel zone’/ Congestion Zone which would charge people driving in central Cambridge to fund improvements for public transport.
- From consultation feedback taking Blue Badge exemption concerns into consideration. Looking at broadening the disabled exemption criteria, investigating what hours to implement congestion zone charges peak time, what baseline rates to set etc.

Other exemptions being discussed, include:

- Taxis if 0% emissions or Wheelchair accessible.
- Low Income Discount – to cover people on income related benefits ie Universal Credit.
- Health related exemptions for travelling to Hospital, ie everyday visits/ Chemotherapy.

The next step is for the GCP Board to decide whether to continue with this proposal or not. Following approval, lots of detailed work will be required, look at the practicalities.

**ACTION: PDPB and Making Connections to work together once reach this stage.**

### **Comments, Questions and Answers – Area Cover and Bus Services**

- Q** What is the coverage of the scheme across Cambridgeshire and Peterborough?
- A** Congestion Zone is approx. to the Park and Ride points around Cambridge City. Bus service improvements (ie increased service/ subsidised fares) will include services from surrounding towns and villages. Important to note the exact area is still being examined, with charging zone concerns possibly leading to a reduction in the size of the congestion zone, which could result in reduced funding and a reduction in the public transport delivery.
- Q** The 'Park and Ride' services only run to 7/8pm are there plans to change this?
- A** Will operate evening regular and frequent bus services. The proposal is that the Park and Rides (as well as many other bus services as possible) services would run from 5am to 1pm.
- Q** With the bus driver shortages, will companies be offered recruitment support?
- A** Recently bus companies managed huge recruitment drives filling up driving schools, with new bus drivers now working. In expanding the area and supporting further recruitment focus is on ensuring all financial implications are considered (ie competitive driver salaries).

### **Community Travel and Blue Badges**

- Q** LO, will volunteer services providing community travel for people to access healthcare appointments be exempt from congestion charges?
- A** Looking into adding Community Service Hospital Transport/ volunteer groups into an additional exemption list.

### **Post meeting Update**

- September 2023 political support for the proposal fell away with The Liberal Democrats, who run a district council and lead a coalition on the county council, saying they had "concerns".

### **6) Update from Physical Disability Team – Philippa Avey-Walters**

- Confirmed as of 1<sup>st</sup> August 2023, Cambridgeshire and Peterborough Adult Social Services now working separately. Phillipa now speaking on behalf of Peterborough CC only.
- Operationally good for Peterborough Adult Social Care with staff working closer together.
- Regarding Action 120 PAW mentioned there are 2 new Service Managers at Cambs Social Care. **ACTION: PAW to share details with GL for attending future meetings.**

## 7) Update from Commissioner – Alison Bourne (sitting in for Lisa Sparks, Cambs CC)

- Mentioned the Cambs/ Peterborough Adult Social Services 'Decoupling'.
- Head of Adult Commissioning – Shauna and Head of Service for Contracts – Gurdev Singh.
- Despite mostly only working on Cambridgeshire projects apart from carers strategy and re procurement of the carers service being done in conjunction with Peterborough CC
- Advocacy Tender currently live, closing October with results to be announced December.

## 7) CQC Assessment of Adult Social Care in Councils – Kirstin Clarke

- The CQC (Care Quality Commission) currently inspects and monitors GP surgeries, dentists, care given in your own home and various services delivering social or health care.
- The new Health and Social Care Act 2022 Law aims to make it easier for Health and Social Care organisations to deliver joined-up care for people, ie the Integrated Care System.
- With this the CQC received new powers to assess care at a Council and Integrated Care System level.

### How does the CQC inspect councils?

The assessment framework covers 4 Themes and Quality Statements – commitments providers, commissioners and system leaders should live up to.

- **1) Working with people:** Assessing/supporting people. Experience/outcome equality.
- **2) Providing Support:** Care provision, integration, partnerships & communities.
- **3) Ensuring Safety:** Safe systems, pathways, transitions and safeguarding.
- **4) Leadership:** Governance, management, sustainability, learning, improving.

### What is important to the CQC?

Seeing services through the eyes of people who access care and support. Looking at the:

- Regulation of services.
- Customers journey through social care support.
- Quality of the service.
- What are the risks and how are these being managed?

### What does the CQC new assessment mean for the PDPB?

- As Cambs and Peterborough Councils were not part of the April to September 2023 pilot, they could be in the next lot of assessments from October to December 2023. Or after March 2024 once final assessment process agreed and rolled out.
- Process typically takes 20 weeks (from gathering information to delivery). The CQC may ask for feedback from PDPB independent members currently accessing health or care services.
- Further info given on the CQC scoring criteria, the overall inspection ratings, timescales and what pilot studies have learnt. (Refer to the presentation, sent out, for full details).

## **8) Highlights of the meeting for Adult Social Care Forum**

- 1) Little People UK meeting with Disability Minister discussing Hate Crime, videos, Social Media, opportunities in work and education.
- 2) Presentation on the sustainable travel zone, with questions asked about Blue Badge, hospital exemptions, accessibility and bus times.
- 3) The CQC Assessment of Adult Social Care in Councils and independent members offering to speak with inspectors if they so wish.

## **9) Any Other Business**

### **Date of next meeting**

**Date:** Tuesday 21<sup>st</sup> November 2023

**Time:** 11am to 1pm, Pre-meeting for Independent Members from 10am.

**Venue:** Online Via Zoom.