

Physical Disability Partnership Board Notes

Tuesday 20th February 2024, 11:00am-1:00pm, online via Zoom.

(Pre-meeting for Independent Members from 10am).

Useful Acronyms

ASCF – Adult Social Care Forum
ICS – Integrated Care System
CCC – Cambridge City Council
PCC – Peterborough County Council

What did we talk about

- 1) Welcome, Apologies and Introductions – Liz Owen, Chair
- 2) 21st November 2023 notes recapped and Action

Log Updates – Graham Lewis

- 3) Independent Member Feedback:
- 4) Presentation: Care Together – Jess Weeds, County Council
- 5) Physical Disability Team Update – Philippa Avey-Walters – Peterborough CC, Karen West CCC
- 6) Commissioner Updates – Hayley Tank PCC and Diana Mackay CCC
- 7) Disabled Facilities Grants – Frances Swann, Cambridgeshire Home Improvement Agency
- 8) Feedback from other meetings – Graham Lewis
 - ✓ Partnership Boards,
 - ✓ Healthwatch Health and Care Forums,
 - ✓ Adult Social Care Forum
- 9) Any Other Business, Next Meeting – 21st May 2024, online via Zoom.

1) Welcome, Apologies and Introductions – Liz Owen, Chair

Liz Owen agreed to Chair the meeting. The Chair welcomed all, introductions and apologies given. GL requested the board's consent to record the meeting, for note taking purposes only.

2) 21st November 2023 notes accepted and Action Log Updates – Graham Lewis

124) GL arranging for a Care Together representative to attend a future meeting and offer a presentation on their newer initiative- Community Micro-Enterprises.

128) Followed up with Caitlin Bones, Cambridgeshire Police

129) completed

3) Independent Member Feedback

- Disability Peterborough reported that they are getting referrals from POHWER (who provide the new advocacy service) for assistance with applying for benefits etc. **ACTION:** GL to send PAW (PCC) information.

- Access in St Neots Disability Awareness Day was really successful. Lots of learning. In future will be in the summer

4) Presentation: Care Together – Jessica Weeds, County Council

- Programme to help older people continue to live independently and happily in their own home
- It is part of the Early Intervention and Prevention services
- Place based approach to commissioning of services
- Aim to increase active library membership by 10% by 2026
- Aim to increase uptake of Healthy You by 7% by 2026
- Create 151 micro community enterprises by 2026
 - These are local people providing supported to set up their own small business to provide care and support to people in their local area
 - Longer lasting relationships between care worker and client
 - Make a difference to people's lives where employment opportunities are often limited
- [Film about Care Together can be watched here](#)

Q Is this available in Peterborough?

A They have an Early Intervention and Prevention Service which will offer some of these or similar services, not sure if they are offering all of these.

Action: GL to share Jessica's presentation

5) Physical Disability Team Update

Philippa Avey-Walters – Peterborough City Council

- Lots of work in understanding and preparing for the commencing of CQC inspections within adult services – particularly around how we can evidence the work that we do and the impact we make to people's lives.
- We're holding a staffing session this week to look at theme 1, which includes completing assessing, how we manage our waiting lists etc.
- We have recently launched a pilot feedback process for those with lived experience accessing our services, including accessibility in terms of the best way to obtain feedback from a range of individuals. I know Healthwatch have been involved in this.
- Lastly – one of the things the board are interested in is understanding waiting list timescales – we have a RAG (Red, Amber, Green) rating system for low to high priority. We also measure the number waiting, the longest waiting and the median (middle number).

- At the end of January:
 - The figures for the Adult Early Help Team (front door, first assessment is 07/12. 68 on waiting list (Completed 76 assessments in the month)
 - The Community Long Term Team where the on-going work or level of complexity goes is 31, oldest 01/09/23, median 20/12/23
 - The Review team have 653 Overdue stat reviews - we have a review plan in place to improve this currently 60% - aiming for 70% by year end. (completed 103 in month) (found we have contact but not completing the stat review) review at right time for the person - not necessarily when due. But earlier if we have contact.

Karen West – Cambridgeshire County Council

- Preparing for the CQC inspection, ensuring sufficient evidence is available to tell the story of people who access services and the staff who support and make decisions.
- All areas have waiting lists, people on the waiting list are being contacted on a regular basis to ensure that the situation hasn't changed.
- Recent increase in referrals relating to self-neglect

6) Commissioner Updates

Diana Mackay, Cambridgeshire County Council

- Commissioning is split into two teams:
 - Community Team
 - Domiciliary Care
 - Day Opportunities
 - Accommodation
 - Care homes
 - Housing related support
- Diana explained that she is responsible for commissioning of the Community Equipment Service and the Community Occupational Therapy service.
- The Community Occupational Therapy Service is an all-age service and has an average waiting list of 6 weeks – referrals are triaged so that the more urgent cases are dealt with first.

Hayley Tank, Peterborough City Council

- Unfortunately, Hayley did not attend.

7) Disabled Facilities Grants – Frances Swann, Cambridgeshire Home Improvement Agency

- Postponed

Action: GL to rebook Frances Swann

8) Feedback from other meetings – Graham Lewis

Healthwatch update –Graham Lewis,

- Supporting the Integrated Care Systems survey on NHS 111 and Urgent Care
- Visted by the Chair of Healthwatch England, he attended the Fenland and East Cambs Health and Care Forum, met with Partnership Board members.

Healthwatch Health & Care Forums Updates– Rebecca Spalding–Green

Public meetings taking place every 2months, bringing together service users and service providers – like the hospital trusts, care teams and the ambulance service. Discussing different topics, wanting to hear local people views about how things are working. If you would like to join regular mailing lists for any of the Health and Care Forums, let us know.

Peterborough Forum – November 2023 and January 2024.

- ✓ Scams & Cyber Security, Cambs Constabulary. Mental Health Community Connectors.

Cambridge and South Cambridgeshire Forum – December 2023 and February 2024.

- ✓ PPG & Integrated Neighbourhoods – Karen Igho, Healthwatch.
- ✓ Headway Cambs & Peterborough Restart, East of England Anglia Ambulance Service.

Fenland and East Cambs December 2023 and February 2024.

- ✓ Intermediate Care Update – Olawale Olanrewaju, Integrated Care Partnership.
- ✓ Your feedback – Professor David Croisdale–Appleby Head of Healthwatch England.

Huntingdonshire – November 2023 and January 2024.

- ✓ Cornerstone Pregnancy Advice – Helen Turley, Cornerstone Pregnancy Centre
- ✓ Intermediate Care Update – Olawale Olanrewaju, Integrated Care Partnership.

Upcoming Health and Care Forums

- Huntingdonshire – 5th March 2024, 2-4pm, Great Stukeley Village Hall, PE28 4AQ.
- Peterborough Forum – 28th March 2024, 10-12, The Fleet Centre, Peterborough, PE2 8DL.
- Cambridge and South Cambs Forum – 3rd April, 10-12, Venue TBC.
- Fenland and East Cambs – 11th April 2024, 10-12, venue TBC.

Visit: [Events | Healthwatch Cambridgeshire](#) or [Events | Healthwatch Peterborough](#) for more info.

8) Any Other Business, Next Meeting – 21st May 2024, online via Zoom.

- SteelBones raised that they have heard that the Prosthetic Clinic is moving from Addenbrookes to Great Shelford, but this has not officially been confirmed to people who access the service.

Action: GL will raise with CUH NHS Foundation Trust

- Who is responsible for making sure that GP surgeries are accessible?

- Level access entry
- Doors wide enough for wheelchairs
- Hearing loop
- Hoists
- Accessible toilets

Action: GL will raise with the Information and Signposting Service at Healthwatch

- CUH NHS Foundation Trust are reviewing their policy on assistance dogs. They are wanting to hear from people who have assistance dogs.
- GL has provided them with contact details for local sensory organisations.

Action: GL to share with Access in St Neots as they have a number of people who have assistance dogs – guide dogs, hearing dogs, seizure alert etc

Date of next meeting

Date: Tuesday 21st May 2024

Time: 11am to 1pm, Pre-meeting for Independent Members from 10am.

Venue: Online Via Zoom.